

Support for Windows 7 is Ending

Effective January 2020, Microsoft will no longer be providing software and security updates for Windows 7. In order for systems to remain in compliance with [UBC Information Security Standard #14](#), they must be upgraded to a version of Windows that is receiving security patches from Microsoft.

[More information from Microsoft](#)

What does end of support mean?

Your computer will continue to work but Microsoft will no longer provide support, software updates and security updates. This means that the computer will become more vulnerable to new security threats and attacks.

What does this mean for me?

For most, it just means you'll be upgraded to Windows 10. The Desktop Support team has already started migrating people to Windows 10. Unfortunately, this isn't something you can do yourself and IT must be involved in the process.

We are already aware of the workstations on the Okanagan campus running Windows 7 and are actively working on the upgrade to Windows 10. Once a work order is generated for your system, a technician will contact you to arrange a time to perform the upgrade for you.

In some special cases Windows 7 might be a technical requirement. The Desktop Support team will assess these for compliance with ISS #14 on an individual basis and work with the UBC Cybersecurity team to decide how each case will be handled.

What do I need to do to prepare for an upgrade?

Once you've been scheduled, we just ask that you make sure your data is backed up or stored on the network servers. If you need help with this, let the technician know and we can help you through the process. You will be sent a Qualtrics form to fill out so we know if you have any special requirements.

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