

How can I get Hyperion to work in Firefox?

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Follow these instructions to get the Hyperion budgeting tool working in your web browser.

Requirements:

You must be using a computer that has Firefox installed. These instructions work on both Mac OSX and Windows.

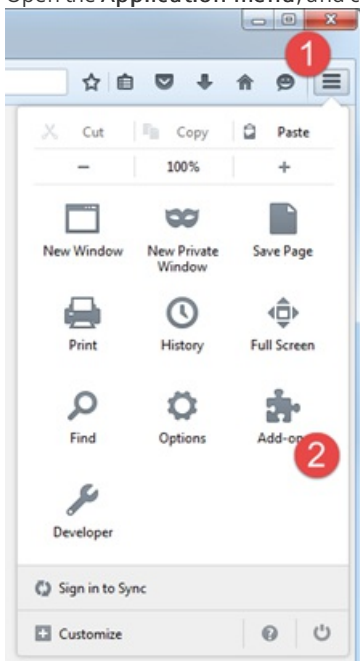
IE Not Recommended - Logjam

There is an exploit called Logjam that IE 10 and older are vulnerable to. For this reason, IE is not recommended. IE11 is not compatible with Hyperion, although it may be in Enterprise Mode [testing on this has yet to be performed].

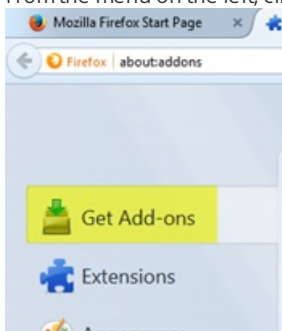
Instructions:

These instructions were based off of Firefox v38.0.5. Newer/older versions of Firefox may look different.

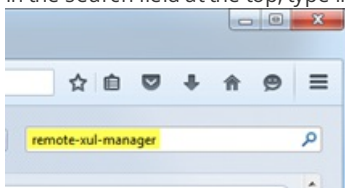
- Launch Firefox.
- Open the **Application menu**, and click **Add-Ons**.



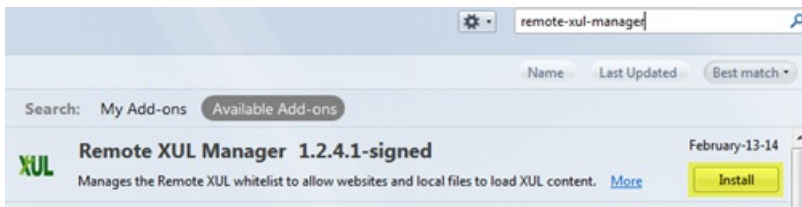
- From the menu on the left, click **Get Add-ons**.



- In the search field at the top, type in **remote-xul-manager** and press **Enter** or click the magnifying glass icon.



- In the list of add-ons that appears, locate **Remote XUL Manager - Signed** and click the **Install** button.



- Wait for Remote XUL Manager to download and install. When it's done, the Install button will disappear, and three buttons will appear - Options, Disable, and Remove. Click the **Options** button.



On computers running Mac OSX, there will be a **Preferences** button instead of an **Options** button.

- The **Remote XUL Manager** window will appear. Click the **Add...** button.
- In the **Add domain** dialog that appears, enter the full domain name of **cwbprod.adm.ubc.ca**, and click **OK**.
- Close the **Remote XUL Manager** window.
- Launch **Hyperion**.

Generally, a restart is not required. However, if the above steps do not work for you, close Firefox, reload it, and launch Hyperion.

For more information or assistance, please contact the [ITServices Helpdesk](#) - 250.807.9000 or 855.807.9001.

Posted by: Aaron Heck - Fri, Jun 5, 2015 at 12:50 PM. This article has been viewed 5648 times.

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