

I can't get my view pay cheque window on www.msp.ubc.ca to format properly for printing.

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When attempting to print the new www.msp.ubc.ca pay cheque page, it will not format properly for printing.

Symptoms :

When attempting to print the form, it takes up only a corner of the page, and cuts off the margins.

Resolution:

The problem of filling only a corner of the page appears to be a Chrome Browser issue.

The page allows for a proper full page print preview in Internet Explorer, but will continue to cut the margins off of the print job.

From the IE page Print Preview screen, change the middle dropdown menu at the top of the page from "As laid out on screen" to "Only the selected frame."

Applies To:

Google Chrome

IE 10 and Higher

More Information:



For more information or assistance, please contact the [IT Services Helpdesk](#) - 250.807.9000 or 855.807.9001.

Posted by: Perry Jones - Mon, Mar 30, 2015 at 3:06 PM. This article has been viewed 2851 times.

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