

# How to install the Zoom client

Use these instructions to find and install the Zoom client.

**Note:** Zoom accounts need to be requested. If you haven't set one up yet, you can request one by submitting a ticket here: <https://it.ubc.ca/selfservice>.

## Quick Version:

1. In your web browser of choice go to [Zoom Client Download Page](#)
2. On older Macs (purchased before March 2021), use the Download button..
3. For newer Macs with an M1 processor use the alternate link
4. Download and install the software using all of the default options
5. Sign in using your [firstname.lastname@ubc.ca](#) and your Zoom password
6. If you've forgotten your Zoom Password (which you setup when creating your account), use Zoom's password recovery option

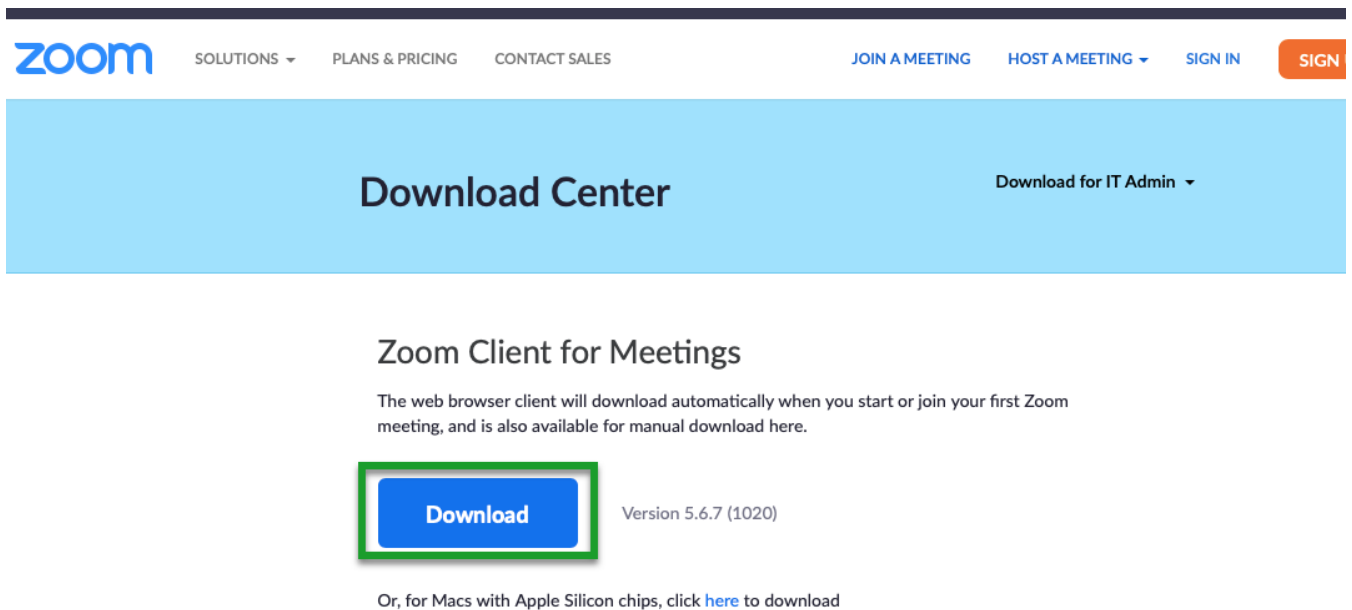
Previous

Main Menu

Next

## Detailed Version:

1. In your web browser of choice go to [Zoom Client Download Page](#)
2. On older Macs (purchased before March 2021), use the Download button..



The screenshot shows the Zoom website's 'Download Center' page. At the top, there is a navigation bar with the Zoom logo, links for 'SOLUTIONS', 'PLANS & PRICING', and 'CONTACT SALES', and buttons for 'JOIN A MEETING', 'HOST A MEETING', 'SIGN IN', and 'SIGN'. Below the navigation bar, the main heading is 'Download Center' with a sub-link 'Download for IT Admin'. The primary content area is titled 'Zoom Client for Meetings' and includes the text: 'The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.' A prominent blue 'Download' button is highlighted with a green border, with the text 'Version 5.6.7 (1020)' to its right. Below the button, it says 'Or, for Macs with Apple Silicon chips, click [here](#) to download'.

3. For newer Macs with an M1 processor use the alternate link

# Download Center

[Download for IT Admin ▾](#)

## Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.

[Download](#)

Version 5.6.7 (1020)

Or, for Macs with Apple Silicon chips, [click here](#) to download

- Download and install the software using all of the default options
- Sign in using your [firstname.lastname@ubc.ca](#) and your Zoom password

**Sign In** [Sign Up Free](#)

[Forgot?](#)

or

Keep me signed in

[< Back](#)

- If you've forgotten your Zoom Password (which you setup when creating your account), use Zoom's password recovery option

The image shows a 'Sign In' form with the following elements:

- Header: 'Sign In' and 'Sign Up Free' (blue link).
- Form fields: 'firstname.lastname@ubc.ca' (email), 'Password' (masked with dots), and a 'Forgot?' link highlighted with a green box.
- Buttons: 'Sign In' (blue), 'Sign In with SSO', 'Sign In with Google', and 'Sign In with Facebook'.
- Checkboxes: 'Keep me signed in' (checked).
- Footer: '< Back'.

- Previous
- Main Menu
- Next

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Online URL: <https://knowit.ok.ubc.ca/article/mac-os-installing-the-zoom-client-1138.html>