



## PROTECT IT: Keep personal information secure

### *What is an 'Enhanced CWL'?*

To keep personal information at UBC secure, faculty and staff will be asked to update their Campus-Wide Login (CWL) account to an 'Enhanced CWL' account. This update features an additional layer of protection with multi-factor authentication (MFA) provided by Duo Security.

Multi-factor authentication (MFA) is a security standard across North America, providing an effective way to prevent unauthorized access to information. It requires two items to identify a user:

- Something you know (i.e. your password)
- Something you have (typically a trusted mobile phone, land line or hardware token)

This way, even if someone steals your password, the cybercriminal would not be able to hijack your account when it is protected by multi-factor authentication.

## What you will need to get started



Setup takes just three steps:

**1**

### *Login to MFA Device Management Website*

Using your CWL username and password, login to the Self-service MFA Enrollment and Device Management website at <https://mfadevices.id.ubc.ca>.

**2**

### *Enrol your device*

Follow the detailed step-by-step instructions to enroll your first device. Once you are enrolled you can manage any of the authentication methods associated with your account, including adding or removing a device.

**3**

### *Get help*

Contact the IT Service Centre if you need assistance.